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ARE YOU READY FOR THE EXPERIENCE OF A LIFETIME?

ILSC's Juniors Programs are an exciting and fun way to learn either English or French, and to connect with other students from around the world while getting a taste of the local culture at one of ILSC's unique locations.

This Welcome Guide will help you prepare for your visit, and give you tips and advice for while you're here so that you can get the most out of your experience. We look forward to meeting you!

PREPARING FOR YOUR TRIP



BEFORE YOU LEAVE

ILSC CUSTODIANSHIP SERVICES

Any child who is a minor (a child under the age of 18 in Ontario and Quebec and 19 in BC) who wants to study in Canada (without a parent or guardian) and is not a Canadian citizen or a permanent resident, must have a custodian, which is an adult appointed to them who will provide the care and support they need while in Canada.

A custodian's responsibilities include:

- Assisting with the student's arrival and departure from Canada
- Providing consent (as required) for academic programs and activities (e.g., field trips)
- Responding 24/7 to emergency situations involving the student
- Assisting in accessing immediate and/or ongoing medical services
- Mediating disputes involving student and or McGill residence staff
- Advising the student's parents of any issues pertaining to the student's social, emotional, physical, or academic wellbeing

The ILSC Campus Directors will act as custodians for all ILSC students with the exception of students travelling as part of a group that is accompanied by a chaperone. In this case, the chaperone would act as the custodian for the group of students. If a student has a relative or the student's parents have a friend who they would like to appoint as custiodian, they may do so as long as the relative or friend lives near the school or residence and meets the requirements and can fulfill the custodian responsibilities. Once you have determined who you would like as your child's custodian, you must complete and submit a **Custodianship Declaration form.**

The <u>Custodianship Declaration Forms</u> (<u>Custodian and Parents/Guardian</u>) form consists of two pages:

- The first page needs to be signed by the custodian and notarized in Canada.
- The second page needs to be signed by the parents or legal guardians of the minor child and notarized in their home country.

All minor students must provide a notarized declaration, one signed by their parent or legal guardians in the country of origin, as well as one signed by the custodian in Canada, stating that arrangements have been made for the custodian to act in place of parent. The <u>Custodianship Declaration Forms</u> must be signed and notarized by a lawyer or notary public. The fee for the ILSC custodianship services and notarization costs are included in the tuition fees.

UNACCOMPANIED MINORS

An "Unaccompanied Minor" is any child between the age of 8-17 years old traveling without a parent or legal guardian.

Most airlines provide an "Unaccompanied Minor" program to assist children who are travelling alone from their point of departure to their destination. The unaccompanied minors are escorted by airline personnel until they reach their destination and are released to an ILSC Junior Camp team member. This program is mandatory for children between 8-11 years old and optional for children aged 12-17 years old. The airline charges an additional fee for this program.

ILSC ACADEMIC ENGLISH PLACEMENT TEST

Four weeks before the Junior Camp program begins, you will receive an email to your ILSC email adress with a link to our online English Placement test. The test will assess your English reading, writing, grammar and speaking skills and will take about 60-75 minutes to complete.

Technical Requirements:

- Internet connection
- Audio
- Camera and microphone to record videos for the speaking part of the assessment

WHAT TO PACK



CHECKLIST OF THINGS TO BRING

MPORTANT INFORMATION & ITEMS	CLOTHING		
☐ Letter of acceptance from ILSC	☐ Underwear		
☐ This Welcome Guide (record important	☐ Socks		
information on p. 15)	☐ Sweatshirts/sweatpants (for cool weather)		
☐ Your passport and travel documents (leave	☐ T-shirts		
photocopies of travel documents with your parent or guardian)	☐ Shorts		
☐ Travel health insurance	☐ Jeans/pants		
- Travernearin insurance	☐ Rain jacket (suitable for cool or rainy weather)		
☐ Any prescription medications that you require	☐ Pajamas/sleepwear		
☐ Canadian Dollars and a credit card to	☐ Swimsuit		
purchase snacks or souvenirs	☐ Sun hat		
TOILETRIES	☐ Running shoes		
☐ Toothbrush and toothpaste	☐ Casual shoes		
☐ Shampoo/conditioner	☐ Flip-flops/sandals		
□ Soap			
□ Sunscreen	MISC.		
☐ Hairbrush/comb	☐ Beach towel		
☐ Hairdryer (if needed)	☐ Refillable water bottle		
☐ Washcloth	$\hfill\square$ Non-prescription medications (Acetaminophen or		
☐ Feminine hygiene products	Ibuprofen)		
	PERSONAL ELECTRONICS		
SCHOOL SUPPLIES	☐ Camera		
☐ Backpack or school bag	☐ Mobile phone		
☐ Pens and paper	☐ Headphones		

ONCE YOU ARRIVE



AT THE AIRPORT

If you are coming from an international flight, you will be arriving at the international arrivals' terminal of the airport.





JUNIOR CAMP

Welcome Pablo Alves Torres

All ILSC's locations are located in major cities, and the airport will be between 20-45 minutes away from the school depending on which city you will be studying in.

When you arrive, there will be an ILSC Junior Camp staff member waiting for you inside the terminal. The person will be waiting for you with a sign with the ILSC logo and your name. The Junior Camp staff member will accompany you directly to the McGill residence.

If you don't see the Junior Camp staff member right away, don't worry; they will be there. If, after looking carefully, you can't find anyone with a sign with your name on it, go to the information booth and ask to make a phone call to the ILSC Montreal Juniors Program emergency phone number 438-226-5586, which is always available, 24 hours a day from June 30, 2024-August 11, 2024. A Junior Camp staff member will answer the phone and make sure to connect you with the person picking you up.

SEE PAGE 15 FOR IMPORTANT PHONE NUMBERS AND EMERGENCY INFORMATION

LIFE AT THE RESIDENCE





LIVE

You will be staying at McGill's Royal Victoria College, a residence located across the street from the ILSC Montreal downtown campus.

You will be living in a single or double room. While most of the rooms are single accommodation, double accommodation rooms are available and typically reserved for our younger students. Boys and girls live in separate sections of the residence. Bed linens are provided and changed weekly; however, you should bring your own towel.

Student Safety and Care: The Juniors Program staff will be living with you in residence and are available 24 hours a day, 7 days a week. In addition to the Juniors Program staff, McGill security staff patrol the residence in the evening for added security.

Meals: You will have 3 meals per day. These are typically hot meals from the Royal Victorial College residence cafeteria, served buffet style. On full day excursions (once per week), you will receive a boxed lunch and restaurant dinner.

Additional Facilities: The residence features large common spaces and a kitchen with a fridge and kettles.

- » Accommodation: Single and double rooms
- » B a t h r o o m s: Large shared bathrooms on each floor featuring showers, sinks and toilets—bathroom amenities are available at a ratio of approximately 1:6 students
- **» Laundry:** Machines located within the residence cost approximately \$2 CAD per wash and \$2 CAD per dry
- » Internet: Wireless Internet is available in all common spaces within Royal Victoria College

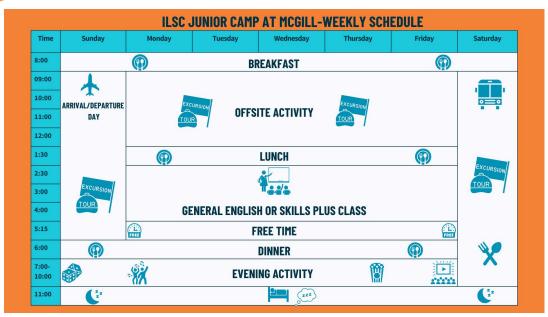






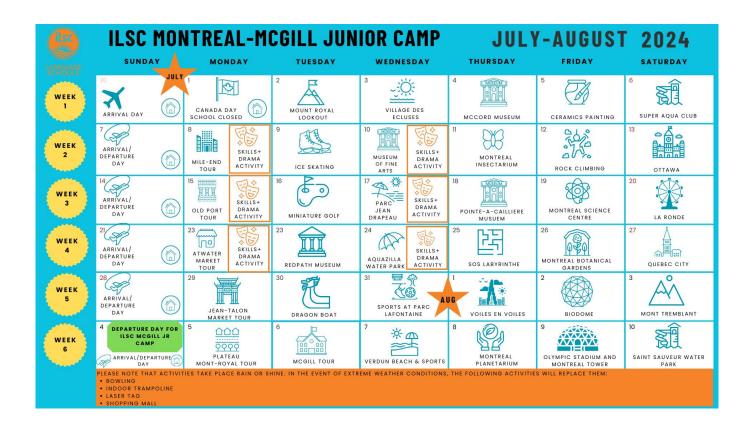
(<u>L</u>)

ILSC JUNIOR CAMP AT MCGILL - DAILY SCHEDULE*



^{*}Schedule may vary depending on activity. Students will be informed ahead of time if the schedule varies.

UILSC MONTREAL-MCGILL JUNIOR CAMP ACTIVITY CALENDAR



IMPORTANT HEALTH AND SAFETY TIPS

To ensure the safety and fun of everyone, it is essential that you understand and follow the following safety regulations. Please use your common sense and do not do what you wouldn't do in your own country!

🚺 IN CASE OF ILLNESS OR INJURY

- » Report any illness or injury to your teacher or another staff member.
- » Do not move a person who is injured.
- » Follow the instructions of your teacher/ILSC staff, or medical staff.
- » If there is no teacher or staff member available, call ILSC's emergency phone number or call 911.

(1) YOUR BELONGINGS

- » It is important to pay attention to your belongings in and out of school.
- » Do not carry around large amounts of cash, or your passport.
- » Remember to take your backpack off while you're on public transit. This is the polite thing to do for people standing behind you and it will also keep your belongings safe.
- » When you are walking around keep your phone and other belongings in your bag, don't carry them in your hand.

TALKING TO STRANGERS

» In general, people are friendly, and it is safe to talk to strangers in public areas; however, if you are not feeling comfortable to talk with someone, you can always say "Excuse me, it is not a good time to talk," then move on.

() IF YOU GET LOST

- » Find a staff member at the place you are visiting, and ask them to call either ILSC Junior Camp emergency phone, or your host family. If it is after 5 pm, ask the staff member to call the ILSC Montreal campus emergency phone number.
- » DO NOT attempt to make your way back to the school site on your own.

🚹 IF THERE IS A FIRE

- » If there is a fire, or you hear a fire alarm, calmly exit the building, and gather in a safe place outside with your classmates and your teacher or activity leader.
- » Follow all instructions from your teacher, activity leader and/or firefighting staff who can inform you when it is safe to return to the building, or to leave the area.

MEDICAL INSURANCE HEALTH COVERAGE

MINOR ILLNESS

Students will receive medical attention at one of 3 medical clinics located within 7 km from the ILSC Montreal campus for minor illnesses such as sore throat, runny nose, cough, cold, flu, mild fever, skin irritations or urinary tract infections. Depending on the clinic and the medical condition, Guard.me will either be billed directly or payment will be made at the clinic and then once Guard.me receives the claim with the payment receipts, they will issue a reimbursement for the eligible expenses.

MAJOR ILLNESS OR INJURY

If a student has a medical emergency such as broken bones, bad cuts, excessive bleeding, high fever (over 38.8 C/102 F), severe pain or illness or trouble breathing, they will be taken to the closest hospital for medical treatment. Payment must be made at the hospital and they will provide you with an invoice. You must then submit a claim to Guard.me, including the hospital invoice and/or payment receipts and you will then be reimbursed for the eligible expenses.

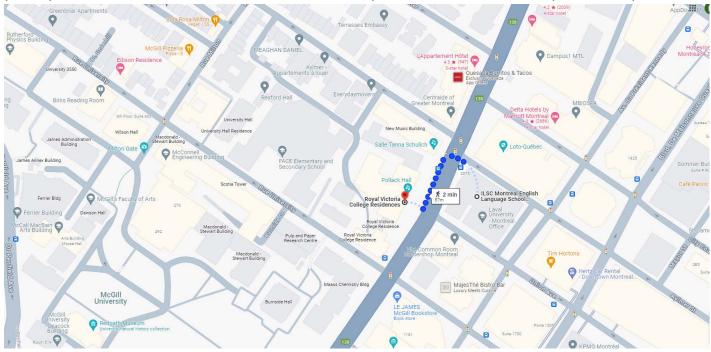
Below is a summary of medical benefits covered by the Guard.me medical insurance plan:

BENEFIT SUMMARY quara SERVICE RENEFITS SERVICE BENEFITS SERVICE BENEFITS Serious complications to Hospital 100% of eligible charges: Taxi fare to or from a hospital or Maternity medical clinic up to \$100 pregnancy covered Semi-private room; Transportation Private room where medically required Family When you are hospitalized for Prescription Drugs 100% of eligible charges to a X-rays, Lab Testing 100% of eligible charges maximum 30-day supply; Transportation more than 7 days, up to \$5,000 for unlimited when hospitalized air tickets, for 2 family members to Physician/Surgeon 100% of eligible charges join you; up to \$1,500 for expenses Dental - Accidental 100% of eligible charges up to \$4,000 for Emergency dental treatment as Air Evacuation/ 100% of the cost to transport **Psychiatric** 100% of eligible charges; **Return Home** you to the nearest hospital or to benefits payable up to \$50,000 the result of an injury caused by an Hospitalization a hospital in your Home Country accidental blow to the mouth 100% of eligible charges for Psychotherapy 100% of eligible charges up to Accidental Death \$50,000 (optional coverage a) psychiatrist inpatient fees following Dental - Emergency an emergency up to \$10,000 in addition \$600 for relief of pain and suffering and Dismemberment available up to \$200,000) when 6 months of coverage to hospitalization benefit above \$100,000 is purchased Common Carrier b) up to \$1,000 for outpatient Up to 6 sessions if an insured psychiatrist or psychologist care Medical Equipment 100% of eligible charges for crutches, Trauma Counselling suffers a loss under the accidental & Supplies canes, wheelchairs, walkers, casts etc. **Eve Exams** 100% of eligible charges up to \$100 death and dismemberment benefit for one non-emergency eye exam AccessAbility For disabled students, coverage for Un to \$5,000 for the cost of Corrective Device Defect, Malfunction Burial in when 6 months of coverage is purchased and Theft Protection Host Country preparing the remains, cremation or burial and a burial plot in the Paramedical Services 100% of eligible charges up to \$500 location where death occurs for Chiropractor, Massage Therapist, Annual 100% of charges for one Acupuncturist, Naturopath. Non-emergency exam up to \$150 when 6 months Chiropodist /Podiatrist - no referral of coverage is purchased Repatriation of Up to \$15,000 toward the cost Exam of preparation and return to Deceased from physician required your Home Country Out of Canada All eligible expenses anywhere in Physiotherapy, 100% of eligible charges up to the world except - coverage in USA Speech Therapy \$1,000: unlimited if provided as limited to 30 days; no coverage in Home Country unless part of school inpatient service notice from turbo: or training program This is a summary of benefits available under the guard.me Canada policy. 100% of eligible charges up to \$15,000 **Private Nursing** Certain limitations and exclusions may apply Full details are found in the guard.me Canada policy Ambulance 100% of eligible charges COVERAGE UP TO \$2,000,000 available at www.quard.m The actual policy wording govern All benefits are in Canadian currency and are per 365 day period Prior approval required for certain benefits.

EXPLORING MONTRÉAL

European sophistication meets Canadian friendliness in Montréal, the largest French-speaking city in the world outside of Paris. This metropolis of 3.6 million offers culture around the clock in both English and French.

The ILSC-Montréal campus is located downtown close to major transit hubs, parks, shopping and more, and if you're passionate about the arts, film, food, and fashion, you'll fall in love with this city as soon as you arrive.



Temperature in Montreal (°C)

Feb Mar Apr May Jun Jul Sep Oct Dec Jan Aug Nov Max temperature 27 20 24 25 (daytime) Min temperature (night-time) O 0 0 **Heat & Humidity**

Note: 0 = None, L = Low, M = Moderate, H = High, VH = Very high, E = Extreme











TELEPHONE SERVICE

SIM CARD AND DATA PLANS

We use the app **WhatsApp** to communicate with students on their mobile phones.

An international SIM card can lower your roaming and international calling expenses while you are in Canada.

You can use your current mobile phone and by changing the SIM card, you will get a local phone number and data plan!

A SIM card, can cost from \$9-\$19/week or \$35-\$55/ month, depending on the plan. For more information, please visit gophonebox.com/plans.

If you would like to purchase a SIM card, please let us know on your first day of class and one of the Junior Program staff will help you.



C

TELEPHONES/PAY PHONES

- » There are four area codes within Montréal. The city of Montréal uses (514) and (438) and areas outside of Montreal (450 and 873).
- » You must always dial the area code, along with the number.
- » If you are making a long-distance call, you must always dial 011 + the country code (011-55 +, or 011-886+, etc.) followed by the phone number.
- 911 is the Emergency number that can be dialed for FREE from any telephone.
 1-800 numbers or 1-888 numbers are free.

GETTING AROUND

PUBLIC TRANSIT



PUBLIC TRANSIT/SOCIÉTÉ DE TRANSPORT DE MONTRÉAL (STM)

This is the best way to get around Montréal. The STM includes both buses and subway trains (the Metro system).

STM OPTIONS	FARE AMOUNT
Monthly pass	\$97
Weekly pass (MonFri.)	\$30
Ten tickets	\$32.50
Two tickets	\$7.00
One ticket	\$3.75

^{*} Must purchase a rechargeable OPUS card: \$9.75 (Opus card is \$6 plus one ticket is \$3.75)

COMMUTER TRAIN/TRAINS DE BANLIEUE

The commuter train provides a convenient public transportation option for travelling into the city from around the Montréal metropolitan region.

AMT/RMT OPTIONS	FARE AMOUNT		
Monthly pass	\$97 - \$263		
Ten tickets	\$32.50 - \$79.00		
One ticket	\$3.75 -\$9.25		

Note: Fares are current as of July 1, 2023 and are subject to change. Additional fares may apply depending on zone and the destinations you are travelling between. For more information on fares, please see the website below: https://www.artm.quebec/wp-content/uploads/2023/11/Fare-schedule-2023-2024.pdf



TAXIS

- » The meter starts at \$4.10 and the km price is \$2.05.
- » Tax is included in the price, but it is always polite to tip the driver.
- » If the sign on top of the taxi is not lit, it is already occupied.



CONDUCT FOR CLASSROOM ACTIVITIES





LATENESS & ABSENTEEISM

You are expected to be on time for class. Attendance, punctuality, and participation are important parts of learning.

Students who come to class every day, on time:

» Learn more English/French!

Please note: if for any reason you are unable to attend a class or activity, please have your homestay parents notify the school IN ADVANCE with a written notice or phone call.



ENGLISH/FRENCH ONLY POLICY

The English/French Only environment helps you:

- » Think in English/French
- » Improve your English/French faster
- » Learn about other cultures
- » Make friends!



CELL PHONE POLICY

- » Respect your teacher and classmates.
- » Please turn your cell phone off during class times.



LOOKING AFTER YOUR VALUABLES

Always keep your valuables with you: your wallet, bag, cell phone, electronic dictionary etc.



BEING ENVIRONMENTALLY FRIENDLY

We want to help planet earth! So, remember the three R's:

- » Reduce: Bring your own cup or bottle
- » Recycle: Use the right recycling bins, for beverage bottle and cartons, food scraps (compost) and paper
- » Reuse: Bring your lunch in re-usable containers

IMPORTANT INFORMATION

ILSC 24 HOUR EMERGENCY NUMBERS

ILSC MONTREAL-MCGILL JUNIORS PROGRAM EMERGENCY NUMBER: 1.438.226.5586

CITY EMERGENCY NUMBERS

YOUR HOMESTAY FAMILY

If you encounter a serious emergency, such as a fire, medical emergency, or emergency requiring police, and you cannot find an ILSC staff member, homestay family member, or teacher to help you, you can contact local emergency services by dialing 911.

NAMES:	
ADDRESS:	
PHONE NUMBER:	
EMAIL:	
YOUR HEALTH INSURANCE DETAILS	
NAME OF HEALTH INSURANCE PROVIDER:	
YOUR POLICY NUMBER:	
EMERGENCY CONTACT NUMBERS:	
EMERGENCY CONTACT IN YOUR HOME	COUNTRY
NAME:	
RELATIONSHIP:	
PHONE NUMBER:	
EMAIL ADDRESS:	
YOUR PASSPORT INFORMATION	
NAME:	
DATE OF ISSUE:	CITY/COUNTRY OF ISSUE:
PASSPORT NI IMRER.	

IMPORTANT NOTES			

OUR TEACHING PHILOSOPHY



Learning works better when it is student-centred.

We combine a set curriculum with the flexibility to accommodate each student's special interests and learning needs. You'll be motivated to learn about things that personally interest you.

Learning works faster when it's combined with everyday experiences.

Immersion learning through role-playing, field trips, and group learning activities helps you learn the language more quickly.

People learn best when they are confident, at ease and happy.

At ILSC, you'll be part of a community of staff, teachers, and fellow students who will support your success on a fantastic learning adventure.

CONNECT WITH THE ILSC COMMUNITY #MYILSC









FREQUENTLY ASKED QUESTIONS

WHAT'S INCLUDED IN THE IUNIOR CAMP FEES?

The tuition fee includes all entry fees to attractions (activities take place Monday to Friday and a full day on Saturday), your accommodation fees, and a full board meal plan (3 meals per day plus snacks).

HOW MUCH MONEY SHOULD I BRING?

Public transport fees are not included, so students should bring between \$30-\$40 per week to cover their public transportation to and from the school, and during activities. Students should also bring enough money to cover any personal needs, including shopping for any personal items and/or souvenirs.

WHY IS PUBLIC TRANSPORTATION EXTRA?

Depending on the length and dates of a student's program, the most cost-effective option for transit varies greatly. We have found that it is easy and cost-effective for students to purchase transit fares once they arrive. Homestay families and ILSC Junior Camp staff will help students choose the best fare option for their needs.

HOW DO I ADJUST TO A NEW COUNTRY?

Our program provides you with a great opportunity to explore a new culture, improve your language skills, and meet other youth from around the world. This exciting opportunity is fun, but it can also be challenging. Once you arrive, you may experience "jetlag" which leaves you feeling a little bit tired for the first few days until your body naturally adjusts to a different time-zone. Eating unfamiliar food might also affect your stomach until you adjust to the new food. Don't worry, your body will naturally adjust to these new experiences. It is also a good idea tell your host family how you are feeling so that they can support you.

WHAT IF I FEEL HOMESICK?

Feeling homesick is very common, especially if it is your first time away from your home and family on your own. Being in a new country, where everyone speaks a different language, can cause a bit of "culture shock," and be disorienting. The best way to cure homesickness is to talk about your life, experiences and feelings with friends, teachers, and host-family members. Expressing how you feel, and sharing what you love about your home will help you feel better. Writing how you're feeling in a journal can also help.

WHY DO I HAVE TO SPEAK ENGLISH OR FRENCH ALL THE TIME?

ILSC's English or French Only policy is in place to help you learn the language faster! Although it might feel challenging at first, the people you meet at ILSC will understand your efforts and frustrations and they will help you as much as possible. If you meet a person who doesn't understand, try not to get upset. They may not know what it is like to learn another language, or they may just be having a bad day. No matter what, keep trying and soon your English or French will be better than ever!

IS THE CITY SAFE?

ILSC campuses are in several major cities, which are generally very safe. Students are accompanied by ILSC staff on all activities and stay with their host family in the evenings, so they are rarely alone. However, students may travel between their homestay and the ILSC campus on their own. Although the cities are safe and residents are usually friendly and helpful, students should still be attentive to their surroundings and should report anything that looks suspicious or makes them feel uncomfortable to either an ILSC staff member, or their homestay family. Even in the safest of cities, students should stay alert and aware of their surroundings after dark, and travel with others if possible.



TIPS FOR LEARNING ENGLISH OR FRENCH

- » Always speak in English or French! The more you practice, the more quickly you learn to communicate.
- » Spend time talking with your homestay parents. Listening to and speaking with English and French speakers is the best way to learn.
- » Carry a dictionary at all times and use it!
- » Make a list of new words and expressions you learn outside of class. Writing things down is a great way to remember them.
- » If you have time, read over your school notes or your list of new vocabulary at the end of each day. Even a brief review on the same day you learn something will triple your retention. It is a proven fact!
- » Don't hesitate to ask questions when you don't understand! Your homestay parents and teachers are here to help you learn.