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#### ARE YOU READY FOR THE EXPERIENCE OF A LIFETIME?

ILSC's Junior Camps are an exciting and fun way to learn English or French, and to connect with other students from around the world while getting a taste of the local culture at one of ILSC's unique locations.

This welcome guide will help you prepare for your visit, and give you tips and advice for while you're here so that you can get the most out of your experience. We look forward to meeting you!

## Preparing for your trip





#### **ILSC CUSTODIANSHIP SERVICES**

Any child who is a minor (a child under the age of 18 in Ontario and Quebec and 19 in BC) who wants to study in Canada (without a parent or guardian) and is not a Canadian citizen or a permanent resident, must have a custodian, which is an adult appointed to them, who will provide the care and support they need while in Canada.

A custodian's responsibilities include:

- · Assisting with the student's arrival and departure from Canada
- Providing consent (as required) for academic programs and activities (e.g., field trips)
- Responding 24/7 to emergency situations involving the student
- Assisting in accessing immediate and/or ongoing medical services
- Mediating disputes involving student and/or staff
- Advising the student's parents of any issues pertaining to the student's social, emotional, physical, or academic well being

The ILSC Campus Directors will act as custodians for all ILSC students with the exception of students travelling as part of a group that is accompanied by a chaperone. In this case, the chaperone would act as the custodian for the group of students. If a student has a relative or the student's parents have a friend who they would like to appoint as custodian, they may do so as long as the relative or friend lives near the school or residence and meets the requirements and can fulfill the custodian responsibilities. Once you have determined who you would like as your child's custodian, you must complete and submit a Custodianship Declaration form.

The <u>Custodianship Declaration Forms(Custodian and Parents/Guardian)</u> form consists of two pages:

- The first page needs to be signed by the custodian and notarized in Canada.
- The second page needs to be signed by the parents or legal guardians of the minor child and notarized in their home country.

All minor students must provide a notarized declaration, one signed by their parent or legal guardians in the country of origin, as well as one signed by the custodian in Canada, stating that arrangements have been made for the custodian to act in place of parent. The <u>Custodianship Declaration Forms</u> must be signed and notarized by a lawyer or notary public. The fee for the ILSC custodianship services and notarization costs are included in the tuition fees.

#### **UNACCOMPANIED MINORS**

An "Unaccompanied Minor" is any child between the age of 8-17 years old traveling without a parent or legal guardian.

Most airlines provide an "Unaccompanied Minor" program to assist children who are travelling alone from their point of departure to their destination. The unaccompanied minors are escorted by airline personnel until they reach their destination and are released to an ILSC Juniors Program team member. This program is mandatory for children between 8-11years old and optional for children aged 12-17 years old. The airline charges an additional fee for this program.

#### ILSC ACADEMIC ENGLISH PLACEMENT TEST

Your language assessment will be conducted in person on your first day in a fun, interactive way! There's no need to complete an online test in advance—just arrive ready to participate and enjoy the experience.

### What to pack



□ Notebook



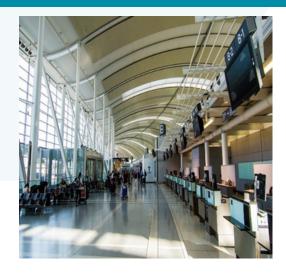
CHECKLIST OF THINGS TO BRING		CLOTHING
		Underwear
IMPORTANT INFORMATION & ITEM	<u>MS</u>	Socks
☐ Letter of acceptance from ILSC		Sweatshirts/sweatpants (for cool weather)
This Welcome Guide (recorinformation on p. 15)	rd important	T-shirts
Value property and traval deal	una anta (la suva	Shorts
<ul> <li>Your passport and travel docume photocopies of travel docume parent or guardian)</li> </ul>		Jeans/pants
☐ Travel health insurance		Rain jacket (suitable for cool or rainy weather)
_	- <b>.</b>	Pajamas/sleepwear
<ul> <li>Any prescription medications the</li> </ul>	at you require	Swimsuit
<ul><li>Canadian Dollars or credit card snacks or souvenirs</li></ul>	s to purchase	Sunhat
□ \$100 cash for Residence Security	Deposit	Running shoes
		Casual shoes
<u>TOILETRIES</u>		Flip-flops/sandals
□ Toothbrush and toothpaste		MISC.
□ Shampoo/conditioner		Beach towel
□ Soap		Refillable water bottle
□ Towel		Regular medications (Acetaminophen
Sunscreen		or Ibuprofen)
□ Skincare / body moisturizer		PERSONAL ELECTRONICS
□ Hairbrush / comb		Camera
□ Hairdryer (if needed)		Mobilephone <u>SCHOOL SUPPLIES</u>
□ Washcloth		Headphones
☐ Feminine hygiene products		□ Pens and paper

## Once you Arrive



If you are coming from an international flight, you will be arriving at the international arrivals' terminal of the airport. If you are coming from a Canadian connecting flight, you will be arriving in the domestic arrivals terminal of the airport.







All ILSC's locations are in major cities, and the airport will be between 20-45 minutes away from the school depending on which city you will be studying in.

When you arrive, there will be an ILSC Junior Camp staff member waiting for you inside the terminal. The person will be waiting for you with a sign with the ILSC logo and your name. This Junior Camp staff will greet you and help you find the driver assigned to pick you up and take you to your homestay.

If you don't see the Junior Camp staff member right away, don't worry; someone will be there waiting for you. If, after looking carefully, you can't find anyone with a sign with your name on it, go to the information booth and ask to make a phone call to the <u>ILSC Toronto Junior Camp emergency phone number 416-459-5756</u>, which is always available, 24 hours a day from June 29, 2025 -August 10, 2025.

A Junior Camp staff member will answer the phone and make sure to connect you with the person picking you up.

## Juniors Camp Daily Schedule\*



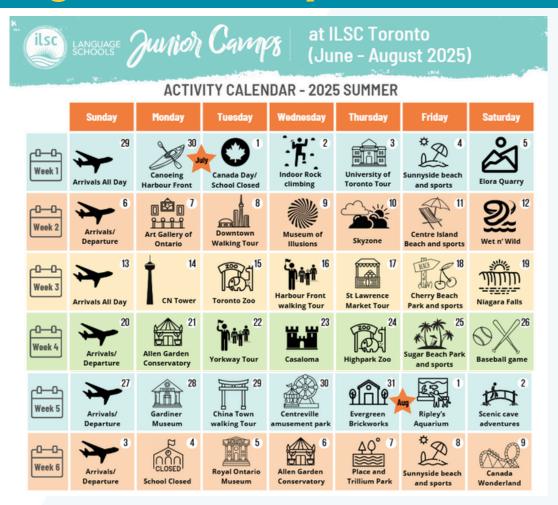
#### ILSC TORONTO JUNIOR CAMP WEEKLY SCHEDULE

	Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
9:00 am - 1:30 pm	1	ACTIVITY / SKILLS PLUS ACTIVITY	TOUR	ACTIVITY / SKILLS PLUS ACTIVITY	EXCURSION	ACTIVITY / SKILLS PLUS ACTIVITY	
1:30 - 2:30 pm	T			LUNCH			EXCURSION
2:30 - 5:15 pm	ARRIVAL/ DEPARTURE DAY	EAE AAAA	GENERAL EN	CASS GLISH OR SKILL	S PLUS CLASS	EAE AAAA	TOUR
6:00 pm			EVENING W	ІТН НОМЕЅТ	AY FAMILY		



\*Schedule may vary depending on activity. Students will be informed ahead of time if the schedule varies.

### ILSC Toronto Juniors Program Activity Schedule



## The Homestay Experience

Our Student Accommodation Department will match you with a homestay family based on the information you included on your application (i.e., age, allergies, preferences). Prior to your arrival, you will receive a description of your homestay family including names of the family members, their ages, professions, and interests.

You are strongly encouraged to communicate with your family by e-mail or by phone before you arrive. Sending them a picture is also a good idea—this will help them find you at the airport. They are as curious about you as you are about them!

Your new family will do their best to make you feel at home. Please keep in mind that this may include helping with chores occasionally. If you follow the guidelines below, your stay will be enjoyable and memorable.



Keep your room tidy and make your bed every morning.



Offer to help with chores.



Respect all curfews and rules the family has.



Ask before borrowing something, and then always return it with a thank you.



If you make a mistake, apologize and ask if you can talk things over.



Do not be late! But if you are going to be late, call the family to let them know.



If you don't know how to use something, ask for help.



If something is upsetting you, talk to the family about your concerns.



Long-distance calls are to be made collect (charged to the person you are calling) or dialed on a long-distance telephone calling card.



If you feel ill, please notify the family right away.



Ask to use the internet or computer especially if you want to download something. Internet is not always unlimited in North American cities.



Enjoy your experience with your homestay family!



#### **EXTRA EXPENSES**

Extra expenses may include activities outside of ILSC that are not part of your program package (i.e., Sunday activities or excursions that you may go on with your host family), personal items (shampoo, soap, toothpaste, etc.) and souvenirs.

The host family is not responsible for paying for these costs. Though your host family is responsible for providing you with three meals per day, it is always polite to offer to pay for your own meal if the family eats at a restaurant.

# IMPORTANT HEALTH AND SAFETY TIPS



To ensure everyone's safety and enjoyment, it is essential that you understand and follow these safety regulations. Please use common sense and avoid doing anything you wouldn't do in your own country!



#### IN CASE OF ILLNESS OR INJURY

- Immediately report any accident or injury to your teacher or another staff member.
- Do not move a person who is injured.
- Follow the instructions of your teacher/ILSC staff, or medical staff.
- If there is no teacher or staff member available, call ILSC's emergency phone number or call 911.



#### **YOUR BELONGINGS**

- It is important to pay attention to your belongings in and out of school.
- Do not carry around large amounts of cash, or your passport.
- Remember to take your backpack off while you're on public transit. This is the polite thing to do for people standing behind you and it will also keep your belongings safe.
- When you are walking around keep your phone and other belongings in your bag, don't carry them in your hand.



#### **TALKING TO STRANGERS**

In general, people are friendly, and it is safe to talk to strangers in public areas; however, if you are
not feeling comfortable to talk with someone, you can always say "Excuse me, it is not a good time
to talk," then move on.



#### **IF YOU GET LOST**

- Use WhatsApp on your mobile phone and call or send a message to the Juniors Program group.
  The Juniors Program Staff will have your location on WhatsApp and will be able to find you. You
  can also call the Juniors Program Emergency Phone number at 416-459-5756 and a Juniors
  Program staff will help you.
- DO NOT attempt to make your way back to the campus on your own.



#### IF THERE IS A FIRE

- If there is a fire, or you hear a fire alarm, calmly exit the building, and gather in a safe place outside with your classmates and your teacher or activity coordinator.
- Follow all instructions from your teacher, activity coordinator and/or firefighting staff who will inform you when it is safe to return to the building, or leave the area.



### **Medical Insurance Health Coverage**





#### MINOR ILLNESS

Students will receive medical attention at a clinic located within 5 km of the ILSC Toronto campus for minor illnesses such as a sore throat, runny nose, cough, cold, flu, mild fever, skin irritations, or urinary tract infections. Guard.Me insurance will be billed directly.



#### MAJOR ILLNESS OR INJURY

If a student has a medical emergency such as broken bones, deep cuts, excessive bleeding, a high fever (over 38.8°C/102°F), severe pain or illness, or difficulty breathing, they will be taken to the nearest hospital for medical treatment. Payment can be made at the hospital, or the hospital may\* mail the invoice to you. You can then submit a claim, including the invoice and/or payment receipts, to Guard.Me for reimbursement of eligible expenses.

Below is a summary of the medical benefits covered by the Guard.Me medical insurance plan:

### guard.

#### **BENEFIT SUMMARY**

SERVICE	BENEFITS		
Hospital	100% of eligible charges;		
	Semi-private room;		
	Private room where medically required		
X-rays, Lab Testing	100% of eligible charges		
Physician/Surgeon	100% of eligible charges		
Psychiatric	100% of eligible charges;		
Hospitalization	Hospitalization benefit is payable to a		
	lifetime maximum of \$50,000		
Psychotherapy	100% of eligible charges for		
	<ul> <li>a) psychiatrist inpatient fees following</li> </ul>		
	an emergency up to \$10,000 in addition		
	to hospitalization benefit above		
	or		
	b) up to \$1,000 for outpatient		
	psychiatrist or psychologist care		
Eve Exams	100% of eligible charges up to \$100 for one		
EJE EMINS	non-emergency eye exam when 6 months		
	of coverage is purchased		
Paramedical Services	100% of eligible charges up to \$500 for		
	Chiropractor, Acupuncturist, Naturopath,		
	Chiropodist/Podiatrist - no referral from		
	physician required		
Physiotherapy/	100% of eligible charges up to \$1,000;		
Speech Therapy	unlimited if provided as inpatient service		
Private Nursing	100% of eligible charges up to \$15,000		
Ambulance	100% of eligible charges		

SERVICE	BENEFITS
Emergency Transportation	Taxi fare to or from a hospital or medical clinic up to \$100
Prescription Medication	100% of eligible charges to a maximum 30-day supply; <b>unlimited when hospitalized</b>
Dental – Accidental Injury	100% of eligible charges up to \$4,000 for Emergency dental treatment as the result of an injury caused by an accidental blow to the mouth
Dental – Emergency	100% of eligible charges up to \$600 for relied of pain and suffering when 6 months of coverage is purchased
Medical Equipment & Supplies	100% of eligible charges for crutches, canes, wheelchairs, walkers, casts, etc.
AccessAbility	For disabled students, coverage for Corrective Device Defect, Malfunction and Theft Protection
Annual Non-emergency Exam	100% of charges for one exam up to \$150 when 6 months of coverage is purchased
Out of Canada Coverage	All eligible expenses anywhere in the world except - coverage in USA limited to 30 days; no coverage in Home Country unless part of school or training program

	family members to join you; up to \$1,500 for expenses
Air Evacuation/ Return Home	100% of the cost to transport you to the nearest hospital or to a hospital in your Home Country
Accidental Death and Dismemberment	\$50,000 (optional coverage available up to \$200,000)
Common Carrier	\$100,000
Trauma Counselling	Up to 6 sessions if an insured suffers a loss under the Accidental Death and Dismemberment benefit
Burial in Host Country	Up to \$5,000 for the cost of preparing the remains, cremation or burial and a burial plot in the location where death occurs
Repatriation of Deceased	Up to \$15,000 toward the cost of preparation and return to your Home Country

BENEFITS

Serious complications to pregnancy covered When you are hospitalized for more than 7 days, up to \$5,000 for air tickets for 2

SERVICE

Pregnancy

Transportation

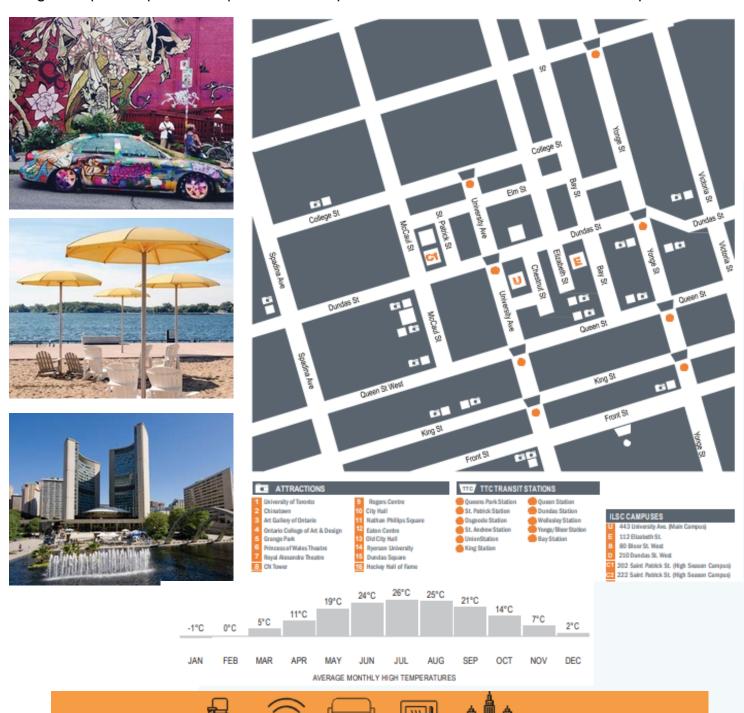
- Full details are found in the guard.me Canada policy available at www.guard.m The actual policy wording governs.
- All benefits are in Canadian currency and are per 365-day period. Prior approval required for certain benefits

## **EXPLORING TORONTO**



Join us for an unforgettable summer in Toronto—the vibrant heart of Canada's business and cultural scene! As one of the most multicultural cities in the world, Toronto is full of exciting experiences, from arts and theater to music, sports, and film. Home to over six million people, the city pulses with energy and adventure!

The ILSC Toronto campus is located downtown, just steps from parks, shopping, and major transit hubs, making it the perfect place to explore. Get ready to discover all that this incredible metropolis has to offer!



MODERN

CLASSROOMS

FRFF

STUDENT

LOUNGES

KITCHENS

DOWNTOWN

LOCATION







#### SIM CARD AND DATA PLANS

We use WhatsApp to communicate with students on their mobile phones.

Getting an international SIM card can help lower your roaming and international calling costs while you're in Canada. You can use your current mobile phone—just swap the SIM card to get a local phone number and data plan!

SIM card plans range from \$9-\$19 per week or \$35-\$45 per month, depending on the package. For more details, visit gophonebox.com/plans.

If you would like to purchase a SIM card, please let us know on your first day of class, and a member of the Junior Program staff will assist you.



#### TELEPHONES/PAY PHONES



Toronto has three area codes: 416, 647, and 905

- You must always dial the area code along with the number
- If you're making a long-distance call, you must dial 011 + the country code (e.g., 011-55 for Brazil, 011-886 for Taiwan, etc.), followed by the phone number.
- It's recommended to bring a cell phone with you; however, some pay phones are still available at transit hubs, airports, shopping malls, and hotels.
- Local pay phone calls cost 50 cents, with no time limit.
- 911 is the emergency number that can be dialed for free from any telephone. 1-800 and 1-888 numbers are also free.

## GETTING AROUND





#### **PUBLIC TRANSPORT**

The ILSC Toronto campus is located directly above the St. Patrick subway station. VIA Rail Canada and GO Transit are just a short 5-minute subway ride away, and some streetcars and buses operate on a 24-hour schedule.

A Junior Program staff member will always accompany you on activities and will be familiar with the transit routes and fares required.

Students may need to travel independently between their homestay and the ILSC campus each day. Your homestay family can explain the route and help you choose the best transit option.



#### **FARES**

Students are responsible for their own public transit fare.

#### Fare pricing

Fare type	Adult	Youth (13-19)	Senior (65+)
Single fare	\$3.35	\$2.40	\$2.30
Single fare (debit/credit card)	\$3.30	N/A	N/A

NOTE: Fares are current as of Feb 2025 and are subject to change

#### **TTC Monthly Passes**

Fare type	Adult	Senior (65+) or Youth (13-19)
12-Month Pass	\$143.00	\$117.45
Monthly Pass	\$156.00	\$128.15
Post-Secondary Monthly Pass	\$128.15	N/A
Fair Pass Transit Discount Program	\$123.25	N/A



#### **ABOUT PRESTO**

PRESTO is a re-loadable fare card that you can use on all TTC streetcars, buses and at every subway station. Your PRESTO card can be purchased at select local stores, on-line and at TTC's customer service centres.

Our Juniors Program team will assist you in buying your card.

There is a \$6 fee to purchase your PRESTO card.



- The meter starts at \$4.25 and increases according to time/ distance.
- It is always polite to tip the driver.
- If the sign on top of the taxi is not lit, it is already occupied.





#### **LATENESS & ABSENTEEISM**

You are expected to be on time for classes. Attendance, punctuality, and participation are important aspects of learning.

Students who attend class every day and on time:

- Learn more English!
- Get the class off to a good start!

**Please note:** if for any reason you are unable to attend a class or activity, please have your homestay parents notify the school **IN ADVANCE** with a written notice or a phone call.



#### **ENGLISH ONLY POLICY**

The English Only environment helps you:

- Think in English
- Improve your English faster
- Learn about other cultures
- Make friends!



#### **LOOKING AFTER YOUR VALUABLES**

Always keep your valuables with you: your wallet, bag, cellphone, electronic dictionary etc.



#### **CELL PHONE POLICY**

- Respect your teacher and classmates.
- Please turn your cell phone off during class time.



### BEING ENVIRONMENTALLY FRIENDLY

Let's help take care of our planet! Remember the three R's:

- Reduce: Bring your own cup or bottle.
- Recycle: Use the correct recycling bins for beverage bottles, cartons, food scraps (compost), and paper.
- Reuse: Pack your lunch in reusable containers.

#### Learn





All our classes take place at the ILSC Toronto Campus.

- <u>Number of language levels:</u> Our five-level Junior Camp curriculum is designed to meet the diverse needs of our students, to address the range in language skills and abilities, and to challenge each individual student to progress and excel, based on their level.
- Number of lessons: 17 lessons, 15 hours per week
- Content: Reading, grammar, vocabulary, and writing are taught in dynamic and interesting ways.

Speaking and listening are practiced through discussion topics that are interesting and relevant to today's youth.

• <u>Certificate:</u> Students will receive a progress report and an end-of-course certificate upon completion of the program.



#### **LEADERSHIP CLASS**

Students at the Intermediate 2 level or higher can opt to replace their English class with Leadership class.

This class is designed for young leaders to develop essential skills that will prepare them for leadership roles in various aspects of their lives. Participants will learn and practice critical thinking, effective communication, empathy, and cultural awareness through a combination of interactive activities, discussions, and real-world scenarios. By the end of the course, teens will have the tools they need to become confident and compassionate leaders in their schools, communities, and beyond.



## Important Information





#### **ILSC 24 HOUR EMERGENCY NUMBERS**

You can call the emergency number at any time during your stay if you encounter an emergency. Someone is always available to answer the phone and assist you.

#### ILSC TORONTO JUNIORS PROGRAM EMERGENCY NUMBER

1.416.459.5756



#### **CITY EMERGENCY NUMBER**

If you have a serious emergency, like a fire, medical emergency, or need police help, and can't find an ILSC staff member, homestay family member, or teacher, you can contact local emergency services by dialing 911.



### Important Information





NAMES: \_

ADDRESS:	
PHONE NUMBER:	
E MAIL:	
YOUR HEALTH INSURANCE DETAILS	
NAME OF USALTH INCHDANCE PROVIDED.	
NAME OF HEALTH INSURANCE PROVIDER:	
YOUR POLICY NUMBER:	
EMERGENCY CONTACT NUMBERS:	
EMERGENCY CONTACT IN YOUR HOME COUNTRY	
NAME:	
RELATIONSHIP:	
PHONE NUMBER:	
EMAIL ADDRESS:	<del></del>
YOUR PASSPORT INFORMATION	
NAME:	
DATE OF ISSUE:	
CITY/COUNTRY OF ISSUE:	
PASSPORT NUMBER:	
IMPORTANT NOTES	



### OUR TEACHING PHILOSOPHY



### Learning is more fun and effective when it's all about you!

We combine a set curriculum with the flexibility to match each student's unique interests and learning needs. You'll be excited to learn about things that interest you personally!



### Learning is faster when it's combined with fun, everyday experiences.

Immersive activities like role-playing, field trips, and group games help you learn the language more quickly and in a fun way!



### Students learn best when they feel confident, relaxed, and happy.

At ILSC, you'll be part of a supportive community of teachers, staff, and friends who will help you succeed on your amazing learning adventure.

#### **CONNECT WITH THE ILSC COMMUNITY #MYILSC**









## Frequently Asked Questions



#### WHAT'S INCLUDED IN THE JUNIORS PROGRAM PACKAGE?

The package fee includes all entry fees to attractions (activities take place Monday to Friday and a full day on Saturday), your accommodation, and a full-board meal plan (3 meals per day plus snacks), provided by your homestay family.

#### **HOW MUCH MONEY SHOULD I BRING?**

Public transport fees are not included, so students should bring between \$22 and \$28 per week to cover their transportation to and from school, as well as during activities. Students should also bring enough money for personal needs, including shopping for personal items and souvenirs.

#### WHY IS PUBLIC TRANSPORTATION EXTRA?

Depending on the length and dates of a student's program, the most cost-effective transit option can vary. We've found that it's easy and affordable for students to purchase transit fares once they arrive. Homestay families and ILSC staff can help students choose the best fare option for their needs.

#### **HOW DO I ADJUST TO A NEW COUNTRY?**

The program is a fantastic opportunity to explore a new culture, improve your language skills, and make new friends from around the world. While it's super exciting, it can also be a little challenging at first.

When you arrive, you might feel tired for the first few days because of 'jet lag'—this is normal, and your body will adjust to the new time zone.

Trying new foods can also make your stomach feel a bit off until you get used to them.

Be patient, and don't worry, your body will naturally adapt. It's also a great idea to let your host family know how you're feeling so they can support you.

#### WHAT IF I FEEL HOMESICK?

Feeling homesick is totally normal, especially if it's your first time away from home and your family. Being in a new country, where everyone speaks a different language, can feel a bit overwhelming and cause some 'culture shock.' The best way to feel better is to talk about your experiences and how you're feeling with your friends, teachers, and host family. Sharing what you love about your home will help you feel more at ease. You can also try writing down your thoughts in a journal—it's a great way to express yourself!

#### WHY DO I HAVE TO SPEAK ENGLISH ALL THE TIME?

ILSC's 'English Only' or 'French Only' policy is here to help you learn faster! It might feel tough at first, but the people you meet at ILSC will understand your efforts and any frustrations, and they'll do their best to help you. If you meet someone who doesn't understand, try not to get upset. They might not know what it's like to learn a new language, or they could just be having a bad day. No matter what, keep going. Soon, your English or French will improve and be better than ever!

#### **IS THE CITY SAFE?**

ILSC campuses are in several big cities, and these cities are usually very safe. Students are always with ILSC staff during activities and stay with their host family in the evenings, so they're rarely alone. However, students may need to travel between their homestay and the ILSC campus on their own.

Even though the cities are safe and the people are friendly, it's important to stay aware of your surroundings. If you see anything that seems suspicious or makes you feel uncomfortable, let an ILSC staff member or your homestay family know right away. Even in the safest places, it's a good idea to stay alert after dark and travel with friends if you can!